

Dear Client,

If your status as per KRA is marked as "On hold"/ "Rejected"/ "Registered", it is necessary to verify your KYC details with the KRA (KYC Registration Agency). Failure to do so may result in trading restrictions and potential deactivation of your Demat account.

Please follow the steps outlined below to verify and update your KYC details:

1. Visit cvlkra.com:

- Navigate to the KYC inquiry section.
- Enter your PAN and captcha details.
- Click 'Submit' to fetch your status.

2. Identify your KRA:

- Refer to the 'KRA' column in the retrieved information to identify the KRA where your KYC is registered.
- The KRA could be one of the following: CVL KRA, KARVY KRA, NDMLKRA, DOTEX KRA, CAMS KRA.

3. Verify KYC details:

- Go to the website of the KRA where your KYC is registered.
- Follow the on-screen instructions to verify your mobile number and email ID.

4. Websites for KYC verification:

- **CVL KRA:** [Link to CVL KRA KYC Verification](#)
- **KARVY KRA:** [Link to KARVY KRA KYC Verification](#)
- **NDML KRA:** [Link to NDML KRA KYC Verification](#)
- **DOTEX KRA:** [Link to DOTEX KRA KYC Verification](#)
- **CAMS KRA:** [Link to CAMS KRA KYC Verification](#)

5. Trading Restrictions:

- Failure to verify your KYC details may result in the following trading restrictions:
 1. Not able to trade.
 2. Not able to Square-off of open positions.
 3. Freezing of your Demat account.

6. Validation Confirmation:

- Once you have successfully validated your KYC details, you will receive 'New KYC Validated' message.

7. Submission of Validated Status:

- Please share a screenshot of the validated status by email at KYC@ADVENTZ.ZUARIMONEY.COM.
- It may take approximately 2 business days, subject to regulatory provisions, for the update to reflect with ZFL, after which you can resume trading.

8. Request for Update:

- Upon receiving your request, we will update your details at our end and submit them to KRA for updating within 3 business days.
- You may receive a verification link or OTP from KRA's to verify your details.

9. Incomplete KYC Information:

- Failure to complete your KYC information may result in the deactivation of your Demat Account.

Further, In case of any clarification or assistance please feel free to contact us at our email id i.e. wecare@adventz.zuarimoney.com or call us at +91-11-46474000. Toll Free No. 1800 123 1212 from 9.30 am to 6.00 pm, Monday to Friday or you may contact your nearest branch office.